



I N V E R L O C H   S U R F S I D E

*your holiday retreat*

## **Spring 2020**

Hi Everyone,

The Covid 19 pandemic has been an extremely difficult time for everyone in so many ways. It's something that we all want so badly to move past and leave behind. We are saddened by the lives lost and our thoughts and prayers go out to all the families who have been affected.

We welcome the great news that Metro Melbourne site holders will be free to come to the park from 11.59 pm on the 8th of November. We will honour the visitor stay free for November as part of the initial assistance for this year. However, we understand it limits the days available and also the opportunity to plan. As a result, we will also be providing visitors to stay free for February.

Within the park, aside from the assistance provided to all site holders, we have been working with some site holders who have been through some extreme hardship during the pandemic. Some very difficult decisions have had to be made and we are working through them at the moment.

With all of the difficulties we've all had we just wanted to share some positives our family has had during this time. We have really grown as a family during this time strengthening our relationships. We have played games together, watched movies, purchased tickets to virtual concerts (who would have thought a boy band from South Korea called BTS introduced to you by your children could be so amazing?), watched football and netball games, cooked fancy recipes and had family dinner parties. We have caught up with family and friends over zoom, house party and facetime, we have had birthday parties which have been very different but good at the same time.

At the park grounds work continues with everyday ongoing maintenance. We will be focusing on tree pruning and broadleaf weed controls taking place over the coming weeks.

We look forward to seeing everyone soon.

Paul and Janice



## DISCOUNT FOR PRE-ARRANGED GUESTS

Inverloch Surfside offer discounted rates for your overnight guests. The special rate of \$15 per adult and \$7.50 per child under 18 per night applies to pre-registered guests only.

To be eligible for the discounts you must register your guests **PRIOR** to their stay & payment must be made on booking or on arrival for their stay.

Ways to register :

- Phone call
- Text
- Email
- Call into the office (during office hours)
- Note through letter drop in the front door.

Any fees that have not been, both, **notified and paid** for by the end of your guest stay will revert to the ad-hoc rates.

Any fees that remain Overdue by 14 days will have their boom gate pass suspended until your account is back in terms.

## SITE AUDITS

This year, for obvious reasons, formal site audits will not take place. However we ask all site holders to please perform annual maintenance on their sites when they return to the park.

Important items to pay attention to include removal of cobwebs, clearing of gutters, painting where required and a general tidy up. This helps protect your investment as well as keeping up standards within the park.

This year we will be working with site holders to ensure maintenance items are done and we will communicate with each personally.

## PARK UPGRADES

The Covid 19 pandemic has had an impact on the way we approach future upgrades to the park.

The games room upgrade is being reassessed as we have run into planning difficulties, and are uncertain of how we can use this space in the near future under the rules that might apply.

For the immediate term we will be concentrating on the open spaces available on the oval and how we can deliver activities and space for site holders to get together and have fun, keeping in mind we need to abide by the rules in place at the time.

## CABIN AND VAN SALES

The level of enquiry for the purchase of sites is at an all time high as Victorians look for local options for their holidays. The start to this financial year has been good with 5 sites sold and 2 sites currently under offer. When travel restrictions ease we have a 3AW radio advertising campaign organised to promote the park and the sale of sites.

If you have any friends or family interested in a site and have been looking please let them know to get in early. Regional purchasers can inspect now and any Metro purchasers can have a virtual inspection sent to them, or a live inspection over facetime

## WELCOME TO SURFSIDE

Our newest members of the Surfside family are:

Adam and Rebecca Gibbs and family  
Mark and Kathryn Lane  
Brad Molineux and Elizabeth Drake and family  
Aaron and Hollie Wilson and family

We extend our warmest welcome, have fun and enjoy Inverloch

## OVAL BOOKINGS

We have made the difficult decision that we are not in a position to take oval bookings for tents or caravans this summer.

We have had two main issues to consider:

- The oval space will play an even more important role in site holders activities this summer.
- The community amenities need to be available and kept safe for site holders who do not have ensuite facilities.

Therefore unfortunately, site holders who have expressed interest in booking a site for the summer will need to find alternate accommodation for family or friends.

## 2003—BLAST FROM THE PAST

### OFFICE HOURS SUBJECT TO CHANGE WITHOUT NOTICE

#### Office Hours

Open 10.30am to 3pm

Closed Thursday

For emergencies only, press the residence buzzer or phone 0416 030 734.

Please note: ice, gas exchange, sporting equipment hire or change for dryers/washing machines do not come under the banner of 'emergencies'.

### EMERGENCY!

Emergency services have 24-hour access to the park and if you have a need to call police, ambulance or fire services, you should do so. However, please remember to notify management immediately after making the call.

It is important that we are aware of what's going on in the park both for your safety and the safety of others.



**LOOKING FORWARD TO MAKING NEW MEMORIES**



## INVERLOCH SURFSIDE

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## PAYMENT VIA DIRECT TRANSFER

When depositing money into Surfside bank account, please always use your site number and surname as the reference.

By using these two references, it will allow your payment to be allocated correctly.

DIFFICULT ROADS  
OFTEN LEAD TO  
BEAUTIFUL  
DESTINATIONS.

## EMOTIONAL SUPPORT DOG

Here at Inverloch Surfside we fully support one of our site holder families that require an Assistance Dog.

You may see Bluey in the park from time to time. He is easily identified by an identification card and a blue and yellow vest. It is very important for everyone to be aware Bluey is a working dog and providing assistance to his owner, so whilst Bluey is a very friendly dog we are asked not to approach him. We must not distract him from his important role for his owner. It would be much appreciated if Mums and Dads could please have this conversation with your children.

## \$250 VOUCHER WINNERS

Congratulations to Pete and Jo who have been drawn as the lucky winners returning their ASA in full and on time.



## FRESHLY BAKED SOURDOUGH

Delivered FREE to your door in Inverloch 3996 every **Saturday** and **Wednesday** morning.

In the spirit of keeping our site holder informed and supporting new local business. The Bearded Baker will deliver pre ordered sour dough loaves fresh to the park



# Inverloch Street Dining Proposal for Summer

## Appendix 1

